

Allocations Service

Please tell us how we are doing. We will tell you any comments we receive and the improvements we make on the website. We will also send this survey to all our transfer applicants once year.

1. Are you happy with the range of ways you can contact us? Please tick one box only:

- A) Very happy B) Quite happy C) Not happy

If you have ticked C please tell us why and any suggestions you may like to make

2. Overall, how satisfied are you with the service and with the advice we have given you so far? Please tick one

- A) Very satisfied B) Quite satisfied C) Not satisfied

If you have ticked B or C please tell us why and any suggestions you may like to make

3. Do you understand how the transfer system works from the information and advice we have given you so far? Please tick one

- A) Very well B) Quite well C) Not at all

If you have answered B or C please tell us why and any suggestions you would like to make

4. Was your application registered within 10 working days?

A) Yes

B) No

Do you have any comments?

5. Did you find the information we sent with your registration letter useful?

A) Very useful

B) Quite useful

C) Useful

Please tell us if there is anything else that you think would be useful that could be included in the registration pack. Was there anything in the pack that was not useful?

Finally, in order to help us to interpret the results of this questionnaire, it would be helpful if you could answer the following questions about yourself:

6. Are you:

Male	<input type="checkbox"/>
Female	<input type="checkbox"/>

7. What is your age?

Under 18	<input type="checkbox"/>
18 - 29	<input type="checkbox"/>
30 - 39	<input type="checkbox"/>
40 - 49	<input type="checkbox"/>
50 - 59	<input type="checkbox"/>
60 or over	<input type="checkbox"/>

8. How would you best describe your ethnic origin?

White		Black or Black British	
British		Caribbean	
Irish		African	
Other European		Somali	
Any other White background		Any other Black background	
Asian or Asian British		Mixed	
African Indian		White & Black Caribbean	
Indian		White & Black African	
Pakistani		White & Asian	
Bangladeshi		Any other Mixed background	
Any other Asian background			
Any other group			
Moroccan Arab			
Other Arab			
Chinese			
Filipino			
Any other ethnic background			